

Dear Parents/Carers

31st October 2017 – Monthly Update

The second month of autumn has gone by and here is a snap shot of what we have been up to with events and news.

Activities and community outings enjoyed this month have been:

Avoncroft Museum	Perdiswell Sports Centre (weekly)
Pub lunches	Rosie and Barbara Music (weekly)
Birthday celebrations	Ray Mytton Music (weekly)
Shopping Trips	Halloween Party
Butterfly Farm	Weekly cookery sessions in the Church Hall
Cobhouse Fisheries	

Events for Christmas are now being planned and this includes going along to local carol concerts with the ice skating at Webbs already booked!

Around and about the Centre

We are pleased to report that the Personal Care room is almost finished and is a pleasant environment for all concerned. In addition, in November we plan to paint the two downstairs activity rooms which will provide brighter and fresher surroundings.

Jake our driver, and dedicated gardener, is now planting all the winter pansies and other plants to give us a splash of colour to take us through the winter months.

Staff activity

We have welcomed Nicky Pither, our new Physiotherapist. Nicky is with us one day a week at present but this will increase to two days in November.

Another valued member of the transport team Dave Crawford (Driver) will be leaving us to retire in November. We are recruiting to replace before Dave leaves on the 24th November.

Staff photos have been taken and we are in the process of putting together on a staff board. Further details will sent home when we have all the information.

A number of staff have already completed 'total communication' training and 'Intensive interaction' training. Over time all staff will be completing these two courses.

Administrative Matters

We are currently in the process of updating all our records and your help would be greatly appreciated. As you are aware, paperwork has already been sent home for you to complete. Please could you do this and then return it at your earliest convenience (if not already done so). Thank you. We continue to review and improve our care planning process with a view to having in place person centred plans for all clients.

We have also been reviewing our policies and procedures including our Complaints procedure. A copy is attached for your information.

Up and coming events

We are holding an open forum morning for parents/carers on **Wednesday 6th December 2017**. **Please drop in between 10.30 and 12.30pm** for a coffee and mince pie or piece of cake. This is an ideal opportunity to talk to the Managers' and staff about anything you want to know, concerns you may have or feedback.

The forum will become a quarterly feature and we hope that as many of you as possible are able to take the opportunity to come along.

Christmas and New Year timings

Just a reminder regarding the Festive period, we will Close on Friday 22nd December and re-open on Wednesday 27th December, Close again on Friday 29th December and re-open on Tuesday 2nd January 2018.

Best wishes from all the Team at the Myriad Centre. 01905 729190

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